

CodeHS Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4Rev)

Name of Product/Version: CodeHS

Report Date: 5/1/2025

Product Description: CodeHS is a web-based platform to teach Computer Science in a classroom.

Contact Information: hello@codehs.com

Notes: We have information on <https://codehs.com/accessibility> as well as a process for getting feedback on site accessibility conformance and resolving reports.

Evaluation Methods Used: Review by committee at CodeHS

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.2 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: This is all filled out for Web only, since that's all that's relevant to the CodeHS product.

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------|---|
| <u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supported | We have certain types of curricular content that require graphics and are not replaceable via text. Otherwise, we conform to this standard. |
| <u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | |
| <u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| <u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | We have slides that go along with videos and captions for all videos. Some slides have speaker notes included but not all. |
| <u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) | Supports | We've done a lot of work here to make sure our site meets this standard but some spots may have fallen through the cracks or there but our accessibility issue form is available for people to use. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| <u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| <u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| <u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| <u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | |
| <u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Keyboard navigation is available on all pages. Certain tools, such as drag and drop block-coding, do not support keyboard. However, most block-coding programs have an alternative that uses text-based programming. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.1.4 Character Key Shortcuts (Level A) | Supports | We don't implement shortcuts using only letter,, punctuation, number, or symbol characters |
| 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Some curriculum or user-generated content may not conform. We have a process for flagging these and resolving the issues as they arise. |
| 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | This is achieved by ARIA attributes and/or headers |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.5.1 Pointer Gestures (Level A) | Supports | |
| 2.5.2 Pointer Cancellation (Level A) | Supports | |
| 2.5.3 Label in Name (Level A) | Supports | This is achieved by ensuring that ARIA attributes (such as aria-label) and/or associated labels or headings include the visible text shown to users. |
| 2.5.4 Motion Actuation (Level A) | Not Applicable | CodeHS does not support or require device motion or user motion (such as shaking, tilting, or gesturing) to perform any functionality. All interactions are performed via standard UI components. |
| 3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.2.6 Consistent Help (Level A) | Supports | CodeHS provides a consistent help mechanism via an Intercom chat bubble that is available in the same position on all pages throughout the platform. |
| 3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.7 Redundant Entry (Level A) | Supports | CodeHS reduces redundant entry by auto-populating previously provided information during multi-step |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| | | processes where applicable. Re-entry is only required where necessary for security or validation. |
| 4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) | Partially Supports | Videos generally explain what's happening visually, but there may be missing information. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| <ul style="list-style-type: none"> 602.3 (Support Docs) | | |
| 1.3.4 Orientation (Level AA) | Supports | CodeHS content is operable in both portrait and landscape orientations. For an optimal experience when using the IDE on mobile devices, landscape orientation is recommended, but not required. |
| 1.3.5 Identify Input Purpose (Level AA) | Partially Support | CodeHS includes appropriate HTML <code>autocomplete</code> attributes and semantic markup on important forms that collect personal user information (e.g., name, email). Some forms and input fields are still under review for consistent support of programmatic input purpose identification. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.4.10 Reflow (Level AA) | Partially Supports | Most CodeHS pages support responsive design and reflow appropriately at 320 CSS pixels width without requiring horizontal scrolling. An exception is the code editor (IDE), |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| | | which may require two-dimensional scrolling due to the nature of code layout, which is considered essential. |
| 1.4.11 Non-text Contrast (Level AA) | Supports | |
| 1.4.12 Text Spacing (Level AA) | Supports | |
| 1.4.13 Content on Hover or Focus (Level AA) | Supports | |
| 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA) | Supports | |
| 2.5.7 Dragging Movements (Level AA) | Supports | CodeHS provides non-drag alternatives for drag-based functionality. Reordering interfaces support single-pointer input, and users can switch from block-based coding to text-based coding, which does not require dragging and supports the same instructional goals. |
| 2.5.8 Target Size (Minimum) (Level AA) | Supports | |
| 3.1.2 Language of Parts (Level AA) | Partially Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 3.3.8 Accessible Authentication (Minimum) (Level AA) | Supports | CodeHS supports accessible authentication by offering alternative methods that do not rely on cognitive function tests, including Google Single Sign-On (SSO). Users are not required to memorize or enter a password to log in if SSO is selected. |
| 4.1.3 Status Messages (Level AA) | Partially Supports | CodeHS provides visual status messages for key user actions. Some of these messages are not consistently exposed to assistive technologies via ARIA roles or live regions. Improvements are planned to ensure all important messages are programmatically conveyed to screen readers. |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Does Not Support | Web: |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Does Not Support | Web: |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply | Web: Does Not Support | Web: |
| 1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: |
| 1.3.6 Identify Purpose (Level AAA) | Web: Supports | |
| 1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: The UserWay Widget allows for this. |
| 1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------|--|
| 1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Certification Exams have a time limit, but these can be extended upon request. |
| 2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.2.6 Timeouts (Level AAA) | Web: Not Applicable | CodeHS does not implement inactivity timeouts that result in data loss. User data is preserved regardless of session inactivity, so warning messages are not required. |
| 2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.3.3 Animation from Interactions (Level AAA) | Web: Supports | |
| 2.4.8 Location (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 2.4.12 Focus Not Obscured (Enhanced) (Level AAA) | Web: Supports | |
| 2.4.13 Focus Appearance (Level AAA) | Web: Supports | |
| 2.5.5 Target Size (Level AAA) | Web: Supports | |
| 2.5.6 Concurrent Input Mechanisms (Level AAA) | Web: Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| 3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply | Web: Partially Supports | Certain curriculum may require the use of jargon. To combat this, we have glossaries and learning materials to help support users in understanding the jargon. |
| 3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply | Web: Partially Supports | Web: Abbreviations are used in curricular content, but they should mostly be defined in other curricular content or our glossary. |
| 3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply | Web: Partially Supports | Web: |
| 3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply | Web: Not Applicable | Web: |
| 3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 3.3.5 Help (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply | Web: Supports | Web: |
| 3.3.9 Accessible Authentication (Enhanced) (Level AAA) | Web: Supports | Web: CodeHS supports accessible authentication through Google Single Sign-On, and provides mechanisms such as show-password options and compatibility with password managers to reduce reliance on cognitive function tests. |

Revised Section 508 Report

Notes: Chapter 3 is the only chapter relevant to CodeHS.

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 302.1 Without Vision | Supports | CodeHS Supports keyboard navigation, screen readers, and text to speech |
| 302.2 With Limited Vision | Supports | CodeHS Supports keyboard navigation, screen readers, and text to speech |
| 302.3 Without Perception of Color | Supports | Color is supplemented with text info to signify meaning. |
| 302.4 Without Hearing | Supports | Audio content should all come with captions. |
| 302.5 With Limited Hearing | Supports | Audio content should all come with captions. |
| 302.6 Without Speech | Supports | Speech is not required for anything on CodeHS. |
| 302.7 With Limited Manipulation | Supports | Keyboard and Mouse are the only requirements for use of CodeHS. |
| 302.8 With Limited Reach and Strength | Supports | Keyboard and Mouse are the only requirements for use of CodeHS. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Teachers can configure what materials are used for students, but there is still a baseline needed to be able to participate that could be challenging. |

Chapter 4: [Hardware](#)

Notes: Not Applicable

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | | |
| 402.2.2 Transactional Outputs | | |
| 402.2.3 Speech Delivery Type and Coordination | | |
| 402.2.4 User Control | | |
| 402.2.5 Braille Instructions | | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | | |
| 402.3.2 Non-private Listening | | |
| 402.4 Characters on Display Screens | | |
| 402.5 Characters on Variable Message Signs | | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | | |
| 407.3.2 Alphabetic Keys | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.3.3 Numeric Keys | | |
| 407.4 Key Repeat | | |
| 407.5 Timed Response | | |
| 407.6 Operation | | |
| 407.7 Tickets, Fare Cards, and Keycards | | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | | |
| 407.8.1.1 Vertical Plane for Side Reach | | |
| 407.8.1.2 Vertical Plane for Forward Reach | | |
| 407.8.2 Side Reach | | |
| 407.8.2.1 Unobstructed Side Reach | | |
| 407.8.2.2 Obstructed Side Reach | | |
| 407.8.3 Forward Reach | | |
| 407.8.3.1 Unobstructed Forward Reach | | |
| 407.8.3.2 Obstructed Forward Reach | | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | | |
| 408 Display Screens | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | | |
| 408.3 Flashing | | |
| 409 Status Indicators | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | | |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | | |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | | |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | | |
| 412.2.2 Volume Gain for Non-Wireline ICT | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | | |
| 412.3.2 Wireline Handsets | | |
| 412.4 Digital Encoding of Speech | | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | | |
| 412.7 Video Communication | | |
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | | |
| 412.8.2 Voice and Hearing Carry Over | | |
| 412.8.3 Signal Compatibility | | |
| 412.8.4 Voice Mail and Other Messaging Systems | | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | | |
| 413.1.2 Pass-Through of Closed Caption Data | | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | | |
| 414.1.2 Other ICT | | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | | |
| 415.1.2 Audio Description Controls | | |

Chapter 5: [Software](#)

Notes: Not Applicable

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.2 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | | |
| 502.2.2 No Disruption of Accessibility Features | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | | |
| 502.3.2 Modification of Object Information | | |
| 502.3.3 Row, Column, and Headers | | |
| 502.3.4 Values | | |
| 502.3.5 Modification of Values | | |
| 502.3.6 Label Relationships | | |
| 502.3.7 Hierarchical Relationships | | |
| 502.3.8 Text | | |
| 502.3.9 Modification of Text | | |
| 502.3.10 List of Actions | | |
| 502.3.11 Actions on Objects | | |
| 502.3.12 Focus Cursor | | |
| 502.3.13 Modification of Focus Cursor | | |
| 502.3.14 Event Notification | | |
| 502.4 Platform Accessibility Features | | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | | |
| 503.3 Alternative User Interfaces | | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | | |
| 503.4.2 Audio Description Controls | | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | | |
| 504.2.2 PDF Export | | |
| 504.3 Prompts | | |
| 504.4 Templates | | |

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | | |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

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